

# Crossroads Prosthetics and Orthotics, Inc.

## Capability Statement



3/26/2025

### Company Overview

Crossroads Prosthetics and Orthotics, Inc is a leading provider of prosthetic and orthotic services with over 30 years of experience in designing, fabricating, and fitting custom prosthetics and orthotics for individuals with mobility impairments. We specialize in providing high-quality, patient-centered care to individuals of all ages, while adhering to the highest standards of clinical practice and innovation.

As a registered vendor in SAM.gov, we offer a comprehensive range of products and services tailored to meet the unique needs of government entities, including Veterans Affairs (VA), Department of Defense (DoD), and other federal healthcare organizations.

### Core Competencies

- **Prosthetic Services:** Design, fitting, and customization of upper and lower extremity prostheses, including advanced technology solutions.
- **Orthotic Services:** Fabrication and fitting of custom orthotics for individuals with musculoskeletal issues, including back, foot, and joint support.
- **Post-Operative Care:** Pre- and post-surgical consultations
- **Clinical Expertise:** Experienced in managing complex cases requiring specialized prosthetic/orthotic devices.
- **Custom Design and Fabrication:** Use of advanced materials and technology to provide personalized solutions for patients.
- **Patient Education and Support:** Comprehensive guidance on device usage, maintenance, and lifestyle adaptations for improved mobility and independence.
- **Consultation Services:** Collaboration with medical professionals regarding tailored treatment plans.

### Differentiators

- **Experienced Clinicians:** Our team consists of certified prosthetists and orthotists with extensive experience working in both clinical and military environments.

- **Veteran Focus:** Specialized expertise in providing prosthetic and orthotic care to military veterans, including support for active-duty service members.
- **Cutting-Edge Technology:** Adoption of the latest advancements in prosthetic technology, including 3D printing, myoelectric prostheses, and advanced materials that enhance comfort and functionality.
- **Commitment to Quality:** Our prosthetic and orthotic devices are custom-made using state-of-the-art equipment, ensuring durability and a perfect fit for each patient.
- **Regulatory Compliance:** Full compliance with federal healthcare standards, including the **FDA** and **ISO** certifications for medical device manufacturing.
- **VA and DoD Experience:** Proven experience working with the Department of Veterans Affairs (VA) and Department of Defense (DoD) in providing prosthetic and orthotic services.

### **Past Performance**

- Provided prosthetic and orthotic care services to veterans through VA hospitals, improving mobility and quality of life
- Collaborated with prosthetic clinics to provide customized orthotic services for patients recovering from orthopedic surgery.
- Patients are seen in a timely manner and in most cases on the same day
- Orders completed within a timely manner and meeting all deadlines and budget constraints

### **Company Data**

- **D-U-N-S Number:** 132893425
- **CAGE Code:** 0Q5E7
- **NAICS Code(s):** 339113, 621399
- **Small Business Designation(s):** Small Business
- **SAM.gov Registration:** Yes
- **Contact Information:**
  - **Address:** 3900 Bristol Hwy, Ste. 8, Johnson City, TN
  - **Phone:** 423-900-2425

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- **Website:** [www.crossroadspando.com](http://www.crossroadspando.com)

### **Conclusion**

Crossroads Prosthetics and Orthotics, Inc. is committed to providing innovative, high-quality prosthetic and orthotic solutions that improve the lives of patients, including those who serve in the military and federal agencies. We aim to collaborate with government agencies to deliver the best care and support possible for individuals with mobility challenges.

For more information or inquiries, please contact David Smith at 423-900-2425 or [david@crossroadspando.com](mailto:david@crossroadspando.com).